



Money Back Guarantee

Satisfaction Guaranteed! 7 Day Guarantee Statement!

For all Client and Reseller Accounts if for any reason you are unhappy with the services you receive from VpsCity during the first 7 days of service, you may request in writing via email or by our cancellation form (as mentioned below) that your services be discontinued at which time you will receive a full refund. You must also state a detailed reason as to why you are cancelling (as we request for any cancellation, no matter the time frame). We are the sole arbiter as to if your reason is a valid reason and if all possible steps were taken on your side and on ours to correct the situation causing the interest to cancel.

Please read [Our Refund Policy](#) for more details.