



# Our Privacy Policy

VpsCity has created this privacy statement in order to demonstrate our commitment to the privacy of our customers and users of our products, consulting services, online services, websites, cloud infrastructure, vps servers and web services.

This Privacy Policy governs the manner in which VpsCity uses, maintains and discloses information collected from our customers and users of our Services.

## 1. Privacy

VpsCity is committed to developing long lasting relationships based on trust. As such, VpsCity will do everything in our power to ensure that your right to privacy is maintained and protected. Our Services are not directed at children under 13 years of age.

## 2. Information We Collect

VpsCity may request or collect personal information from online users in a variety of ways, including through online forms for ordering products and services, and other instances where users are invited to volunteer such information.

The information we collect is personal information that identifies you personally, such as:

- First and last name
- Address
- Email address
- Billing information

VpsCity may also collect information about how users access our Services using a tracking ID unique to each user through the use of cookies or other similar means.

## 3. Information Storage

Your personal information may be transferred to and stored at our office and associated data centers. By accepting our Terms of Service and/or a software EULA, you are explicitly consenting to this transfer and storage taking place. We will take all steps reasonably necessary to ensure that your personal information is treated securely and in accordance with this Privacy Policy.

## 4. Cookies

A cookie is a piece of data stored on the user's computer tied to information about the user. We may use both session ID cookies and persistent cookies. For session ID cookies, once you close your browser or log

out, the cookie terminates and is erased. A persistent cookie is a small text file stored on your computer's hard drive for an extended period of time.

Your browser's help file contains information and instructions for removing persistent cookies. Session ID cookies may be used by VpsCity to track user preferences while the user is using our Services. They also help to minimise load times and save on server processing. Persistent cookies may be used by VpsCity to store whether, for example, you want your password remembered or not, and other information. Cookies used on VpsCity websites do not contain personally identifiable information.

## **5. Log Files**

Like most standard websites, we use log files. This information may include Internet protocol (IP) addresses, browser type, Internet service provider (ISP), referring/exit pages, platform type, date/time stamp, and number of clicks to analyse trends, administer the site, track user's movement in the aggregate, and gather broad demographic information for aggregate use. However, none of the information stored in our log files, including but not limited to IP addresses, is linked to personally identifiable information.

## **6. Information Usage**

VpsCity may use the personally identifiable information collected by VpsCity to contact customers regarding products and services offered by VpsCity and, to the extent the User has agreed to it, by its trusted affiliates, independent contractors and business partners.

We may also use this information for research purposes regarding the effectiveness of our Services and marketing and sales efforts. VpsCity will not in any way share this information with a third party either for free or by selling it, unless you specifically authorise such disclosures.

## **7. Disclosure of Information**

VpsCity may also disclose aggregate, anonymous, data based on information collected from Users to investors and potential partners. In such cases, statistical information only will be disclosed and personally identifiable data will be kept strictly confidential. In case VpsCity is sold, the information collected from users may be transferred to the new owners.

We will only disclose personal information provided to us, or which we have obtained for the above-mentioned purposes, or;

- if you have authorised us to do so;
- if we believe that the use or disclosure is reasonably necessary to enforce any legal rights we may have; or
- is reasonably necessary to protect the rights, property and safety of us, our customers, or others; or
- if we are authorised, required or permitted by law to disclose the information.

## **8. Special Offers and Updates**

Our customers and users will occasionally receive information on products, services, special deals, and possibly a newsletter. Out of respect for the privacy of our users we present the option to not receive these types of communications.

## **9. Service Announcements**

On rare occasions it is necessary to send out a strictly service related announcement, if, for instance, our service is temporarily suspended for maintenance. Generally, users may not opt-out of these communications, though they can deactivate their account. However, these communications are not promotional in nature.

## **10. Legal Disclaimer**

Though we make every effort to preserve your privacy, we may need to disclose personal information when required by law, if we have a good-faith belief that such action is necessary and required to comply with a current judicial proceeding, a court order or legal process served on VpsCity.

VpsCity websites contain links to other sites. Please be aware that VpsCity is not responsible for the privacy practices of such other sites. We encourage you to read the privacy statements of each and every Web site

that collects personally identifiable information. The VpsCity Privacy Policy as described herein applies solely to information collected by VpsCity.

## **11. Maintenance of Information**

The information provided to VpsCity is saved indefinitely and may be stored on one or more databases directly or indirectly maintained by VpsCity. VpsCity employs industry standard security measures to protect the confidentiality of the information.

While we cannot guarantee that loss, misuse or alteration to data will not occur; we make every effort to prevent such occurrences. Any other particularly sensitive information is encrypted prior to transmission by you to VpsCity.

## **12. Your Responsibility**

You are responsible for the security of the login information, such as usernames and passwords, which give you access to your private information maintained by VpsCity. Make sure you keep login information in a safe place and do not share it with others.

Note that key-loggers, viruses, or other surveillance devices can intercept login information on the computers from which you access our Services, so you should take precautions regarding such devices, especially from public computers. In addition, you should always log out from any relevant Services when you are not actively using them.

## **13. Your Data Protection Rights Under The General Data Protection Regulation (GDPR)**

As a Data Subject, you have the following data protection rights:

- If you wish to access, correct, update, or request deletion of your personal information, you can do so at any time by emailing [privacy@vpscopy.co.nz](mailto:privacy@vpscopy.co.nz).
- In addition, you can object to the processing of your personal information, ask us to restrict the processing of your personal information, or request portability of your personal information. Again, you can exercise these rights by emailing [privacy@vpscopy.co.nz](mailto:privacy@vpscopy.co.nz).
- You have the right to opt-out of marketing communications we send you at any time. You can exercise this right by clicking on the "unsubscribe" link in the marketing emails we send you. To opt-out of other forms of marketing, please contact us by emailing [privacy@vpscopy.co.nz](mailto:privacy@vpscopy.co.nz) or selecting to opt out from within our client portal under your account settings.
- Similarly, if we have collected and process your personal information with your consent, then you can withdraw your consent at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to complain to a data protection authority about our collection and use of your personal information. For more information, please contact your local data protection authority.

We respond to all requests we receive from individuals wishing to exercise their data protection rights in accordance with applicable data protection laws.

## **14. Questions**

Any questions concerning this Privacy Policy may be directed [privacy@vpscopy.co.nz](mailto:privacy@vpscopy.co.nz).